

# Mold Protection

YOUR LOGO HERE

## Contact Us

Complete Appliance Protection  
1532 NE 96th Street, Suite A  
Liberty, MO 64680

Office: 1-800-978-2022  
Fax: 1-816-792-2009  
Email: [claims@completehomewarranty.com](mailto:claims@completehomewarranty.com)

## In Canada

Complete Appliance Protection  
1801 - 1 Yonge Street  
Toronto, ON M5E 1W7

## Complete Appliance Protection, Inc.

This agreement is serviced and underwritten by Complete Appliance Protection, and is provided free of charge by your home inspector as part of your paid and completed home inspection.

## 1. DEFINITIONS:

“**Servicer**” means the Servicer you have selected.

“**Company**” means Complete Appliance Protection, Inc., 1532 NE 96th St., Suite A, Liberty, MO 64068, the administrator for the Complete Protection (CP) program.

“**You or Your**” means the recipient of this Service Plan who is also the owner of the home which is not being used for commercial purposes.

“**Service Plan or Plan**” means this Mold Protection Plan.

## 2. TERM OF PLAN:

This Plan runs for a period of 90 days following the date of inspection, or 30 days after closing, whichever comes later.

## 3. WHAT THE PLAN COVERS:

If there are no visible mold or moisture issues reported in the home inspection report then this Plan provides remediation (removal) of new visible mold growth that occurs after the home inspection and on surfaces permanently installed in the home. Many surfaces can be cleaned and treated without removal. If protected, the Company shall pay \$2,000 of charges after the home owner has paid the first \$300 for any remediation and investigation. All other expenses over the first \$2,300 are also the home owners responsibility.

## 4. HOW TO MAKE A CLAIM:

You make a claim by first calling the Company (1-800-978-2022) to obtain a claim number prior to the expiration of this Plan. You will be asked to find a Servicer of your own choosing who will need to provide a written explanation of what caused the problem and an itemized estimate to remediate the effected area. This documentation must be provided within 10 calendar days of receiving Your claim number. Pictures and any reports on mold testing may need to be supplied. You will also be asked to provide the Company a copy of your home inspection report.

## 5. WHAT THE PLAN DOES NOT COVER:

**A. Prior to Home Inspection:** The Company will not pay for remediation for anything that occurred prior to the Home Inspection.

### **B. Situations Normally Covered By Your**

**Homeowners Policy:** The Company will not pay for remediation or damage caused by floods, fire, lightning, power surges, theft, power/water supply outages, natural disasters, acts of God, civil disobedience, war, or from secondary damage resulting from mechanical or structural failure.

**C. Untimely Reporting:** The Company will not pay any claims if they were reported after this Plan has ended.

**D. Renovation:** Any home that is being renovated is not protected under this Plan as well any damage caused by You and/or a third party.

**E. Not up to Code:** The Company will not pay for the repair of anything that is required by any government body; city, state, federal or other third party.

**F. Investigation:** The Company will not pay for the repair of any damage done due to the investigation or repair of a covered claim. For example, repairing sheet rock, flooring or door ways that were accessed during the investigation, repair or remediation.

**G. Bad Components:** The Company will not pay to repair or replace any materials/components including fixing the cause of the mold, but will pay for their removal from the property.

**H. Medical Issues:** The Company shall not pay any charges for medical issues related to any claim.

**Call 1-800-978-2022 if you have any questions.**