

## California Addendum

Services will be performed upon a telephone call initiated by You, or your agent, through our toll-free number **(800-978-2022)** without any requirement that claim forms or applications be filed prior to the rendition of service. Service will be initiated by the Company within 48 hours for any Servicer the Company has under contract. You may also use any Servicer of your choosing immediately after calling in and receiving an authorization number. A new authorization number is required each time service is requested. When using a Servicer of your choice, You must call in **(800-978-2022) after** the diagnosis and estimated cost is determined, **but prior to the repair** so the Company may either decide to approve the repair or a payout towards a new replacement unit.

The High-End Option is for the refrigerator, oven, cook-top, dishwasher, washer and dryer, and provides for the doubling of the payout amount listed in Section G if the item needs to be replaced.

All Plans are non-cancelable during the initial term for which it was issued except for: nonpayment, fraud, misrepresentation of facts material to the issuance of such contract or any Plan providing coverage prior to the time that an interest in the residential property to which it attaches is sold, upon the contingency that such a sale does not occur. Nothing in this section establishes a right for You to renew your Plan.

## Georgia Addendum

This is not a contract of insurance and is insured by a surety bond from Great American Insurance. If Company fails to pay a claim within 60 days of the filing of a proof of loss or fails to refund the unearned portion of the consideration paid by You in the event of cancellation then You may make a claim directly to Great American Insurance at 301 E 4<sup>th</sup> Street, Cincinnati, Ohio 45202.

The Company may only cancel You for fraud, material misrepresentation, or failure to pay. You will be given 30 days notice of any cancellation. The refund will be 100% of the pro-rata unearned consideration paid.

You may cancel at any time and refunds will be based on 90% of the pro-rata unearned consideration paid.

The Company does not have any exclusions for pre-existing conditions that are not reasonably known by You prior to the date of eligibility.

## Kentucky Addendum

This service contract is backed by a performance bond issued by the company shown below, and the customer may make a direct claim if Complete Appliance Protection has failed to pay any approved claim within 60 days of its submission.

Bond issued by:      United States Fire Insurance Company  
                                 PO Box 2807  
                                 Houston, TX 77252-2807

## **South Carolina Addendum**

Obligations of the provider under this service contract are backed by the full faith and credit of the provider.

You may cancel anytime during the first 30 days and get a full refund if no claims have been made. If the Company does not refund your money within 45 days the Company will pay You a 10% penalty per month until the refund is made to You.

This Service Plan is not transferable without the prior approval of the Company.

The Company does not have any exclusions for pre-existing conditions that are not reasonably known by You prior to the date of eligibility.

If damage or breakdown of the device is suspected, You should promptly take reasonable precautions in order to protect against further damage.

In the event of a dispute with the provider of this contract, You may contact the South Carolina Department of Insurance, Capital Center, 1201 Main Street, Ste. 1000, Columbia, South Carolina 29201 or (800) 768-3467. This agreement is not an insurance contract.

### **ADDENDUM REQUIRED BY THE STATE OF TEXAS.**

NOTICE: THIS COMPANY PAYS PERSONS NOT EMPLOYED BY THE COMPANY FOR THE SALE, ADVERTISING, INSPECTION, OR PROCESSING OF A RESIDENTIAL SERVICE CONTRACT UNDER TEXAS OCCUPATION CODE § 1303-304.

NOTICE: YOU THE BUYER HAVE OTHER RIGHTS AND REMEDIES UNDER THE TEXAS DECEPTIVE TRADE PRACTICES-CONSUMER PROTECTION ACT WHICH ARE IN ADDITION TO ANY REMEDY WHICH MAY BE AVAILABLE UNDER THIS CONTRACT.

FOR MORE INFORMATION CONCERNING YOUR RIGHTS, CONTACT THE CONSUMER PROTECTION DIVISION OF THE ATTORNEY GENERAL'S OFFICE, YOUR LOCAL DISTRICT OR COUNTY ATTORNEY OR THE ATTORNEY OF YOUR CHOICE.

This contract is issued pursuant to a license granted by the Texas Real Estate Commission, and complaints in connection with this contract may be directed to the Commission at P.O. Box 12188, Austin TX 78711, (512) 936-3049.

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BUYERS SIGNATURE

## **Utah Addendum**

This service contract or warranty is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department.

Coverage afforded under this contract is not guaranteed by the Property and Casualty Guaranty Association.

There is no deductible or service call with this plan. The plan is transferable. To transfer the plan you must call the company at 1-800-978-2022 to make arrangements.

This plan does not have exclusions for pre-existing conditions.

Grounds for cancellation of this plan include material misrepresentation, substantial change in risk or substantial breaches of contractual duties. The cancellation is effective no sooner than 30 days after the delivery or first class mailing of a written notice to the contract holder.

Cancellation for non-payment is effective no sooner than 10 days after delivery or first class mailing of a written notice to the insured stating a reason.